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BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

No. UPE/EB Cell/cctns project/Part-II/2012-13

Dated₂₀10.2015

The ADG (Technical) U P Police Technical Service, 4th Floor, Jawahar Bhawan, Lucknow.

Sub: Regarding monitoring & rectification of CCTNS fault.

In compliance to the meeting held in New Delhi on 27/10/2015 with Director (CFA)/Director (EB) BSNL, following steps has been taken to resolve the operational issues and improve the fault rectification/ response time to the VPNoBB connections.

1) It has been decided that a monthly coordination meeting will be held in the FIRST WEEK of every month by SSA Head with district police CCTNS nodal officer for the resolution of issues of connectivity. Instructions have already been issued by BSNL to the SSA Heads. It is requested that similar instructions may be issued to the district police cctns nodal officer to conduct the meeting with BSNL.

अपर पुलिस महाप्रीटेशक अपर पुरिश्त नव्ये। प्रिश्वाबी decided to update the contact details (mobile number) of concerned SDO& CCTNS in charge of all police station/offices in the CDR System of BSNL. So that fault booking & rectification information may reach to the concern SDO & CCTNS in charge of each police station/office. Hence, it is requested to provide the name & mobile number of CCTNS in charge of each police station/offices so that it can be updated in CDR system.

O/o CGM, UP (E) Circle

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Lucknow.

1. The CGMT, UP (E) Circle for kind information pl

2. The CGMT, UP (W) Circle for kind information pl